A close-up of a logo

Description automatically generated

**Household Support Privacy Notice**

**The purpose we collect the data.**

As part of the response to the rising cost of living Community CVS host a programme of support to citizens in need.

Community CVS will collect, store and process personal data for the defined purpose of Service delivery, early intervention, service improvement and planning, research using anonymised data.

**The categories of data we collect.**

* Name.
* Address.
* Contact details.
* DOB.
* Gender.
* Ethnicity of resident making contact.
* Housing status.
* Additional info re other family members residing in the same property.
* Employment Status.
* Long term health conditions.
* Disability status.
* Details of any current professionals’ support in place.
* Income level of household.
* Details of support accessed previously.

**Processing Conditions.**

We process your personal data under the following processing conditions within the General Data Protection Regulation 2016.

* Article 6(1)(a) – Consent
* Article 9(2)(a) – Explicit Consent

# Who we share the information with

* Age UK
* Blackburn with Darwen Borough Council
* BwD Carers service
* BWDBC Healthy living
* Blackburn Food bank and the Oaks
* Care Network
* Community Business Partners
* Darwen food larder
* Homestart
* Jubilee Tower Credit Union
* Rummage Rescuers
* Shelter

**How long we hold the data.**

We will retain this information for Current Year +7

**Automated Decisions**

For this service all the decisions we make about you involve human intervention.

**Rights of individuals**

If you have any queries relating to the way we are processing your information, you may contact our [Data Protection Officer](mailto:sarah.critchley@blackburn.gov.uk):

[Clair.bloomfield@communitycvs.org.uk](mailto:Clair.bloomfield@communitycvs.org.uk)

These queries may be regarding (but not limited to)

* exercising your rights in relation to the following:
  + access to personal data.
  + right to rectification.
  + right to erasure (The right to be forgotten unless there is a legal obligation to refuse this request).
  + right to restriction of processing.
  + right to data portability.
  + right to object to profiling.
* raising a concern with us, or.
* guidance on making a complaint to the Information Commissioner

**Updates to this Privacy Notice**

We may update or revise this Privacy Notice at any time so please refer to the version published on our website for the most up to date details.